**QUALITIES OF A PERSON WHO DEMONSTRATES ACCOUNTABILITY**

By Owen E. Jack

A person who demonstrates accountability will:

* Take responsibility for their actions and behaviour and hold others accountable.
* Know that actions speak louder than words.
* Make only realistic promises and commitments.
* Keep promises and commitments.
* Recognise good performance and will address poor performance openly.
* State clearly and respectfully views, positions, concerns and convictions.
* Want to be held accountable for personal stewardship in office.
* Live in such a way that no one will stumble because of a bad example or find fault with his/her performance.
* Respect and protect the assets of the church or organization.
* Be loyal to the policies of the church or organization and its mission.
* Make performance expectations reasonable, clear and understood.
* Ensure the performance of leaders and members that they are responsible for are periodically assessed.
* Ensure that the process through which a leader is held accountable are carefully defined and conducted by competent individuals or groups that are free from conflicts of interest.